Hawaii Public Housing Authority (HPHA) Resident Community Meeting February 18, 2009 – 6:00 p.m. – 7:30 p.m. Kekaha Ha'aheo Community Hall

Minutes

Present: Chad Taniguchi, Stephanie FO, Scott K. Cabral (Property Manager)
Mattie Yoshioka, Randy, Michael Lazaro (Maintenance Foreman),
Joyce
Lazaro (PHS) Lola Aviguetero (Maintenance), Justin Young (Maintenance),
Officer
Dan Miyamoto, Elaine Albertson (Guardian Angels).

Absent: Sam Monet (Property Manager) Management, Inc.

Purpose of meeting:

- Develop stronger lines of communication and to build trust and stronger relationship between management, staff and residents.
- Address any and all questions and concerns.
- Promote collaboration to make Kekaha Ha'aheo complex a safe & healthy environment in which to live.

Topics for discussion:

Agenda Topic #1: Community, police, neighborhood board, non profit and elected official issues/concerns.

- Hold monthly resident meetings and invite Management
- Need more input from families with children from our projects
- 1st time a feeling of community in a long time
- Hale Ho'onanea (E), Home Nani (E), and Kekaha Ha'aheo need their laundry facility on the project premises. New Appliances from new management much needed and appreciated.
- Why are young people on drugs moving into Public Housing? Is Sandra Kouchi screening applicants?
- What is HPHA going to do for the residents?
- Drinking alcoholic beverages in common areas of the project premises with a new law in effect. What is done about this?
- People coming into house taking medication
- Security on project premises

<u>Kauai Police Department</u> – Lt. Miyamoto & Lt. Dan will work with residents regarding problems on the projects. Trained residents in the past to do neighborhood watch. KPD non emergency phone number is <u>241-1711</u>. Officers will follow up with Management staff to see if anyone interested into getting a neighborhood watch started.

Act 34, prohibiting the consumption of alcohol with public housing common areas and sidewalks, was signed into law on April 24, 2008.

New law effective January 1, 2009 no drinking in Public Housing common areas (outside your apartment door). Chad Taniguchi will send HRS to KPD.

Security/Guardian Angels

The Guardian Angels are trained in patrols and de-escalation. Angels know where their people are and what they are doing. Residents are happy with the help they get from them. Angels will do assessments.

Any questions or concerns regarding the guardian angels please contact Elaine Albertson by phone 652-0285 or by email <u>firetree@gaurdianangels.org.</u>

Agenda Topic #2: Resident Association and resident issues/concerns – update from previous meeting.

Q: When will be get our laundry room back and have washers? Or can we get hook ups in our units?

A: HPHA/Management, Inc. staff has purchased NEW washers and dryers for our Hale Ho'onanea (E), Home Nani (E), and Kekaha Ha'aheo projects. All of our laundry facilities are up and running to serve our residents.

Everyone thanked HPHA/Management staff in their efforts into getting the new laundry equipment for their facility on the project premises.

Q: Was the confidentiality investigation done? (Re: Letters that were given to S. FO).

A: Management, Inc. staff (Sam Monet) will follow up on that

There were no other concerns from the last meeting to discuss at this time. If anything was missed, please contact management staff to resolve any questions or concerns that you may have.

Agenda Topic #3: New Concerns

- 1. Kekaha, only the (1) bedrooms can use the laundry facility. (bigger bedrooms have hook up).
- 2. Not all 2 & 3 bedroom residents can afford a washer/dryer.
 - Laundry committee formed to address residents concerns.

 Management will notify residents of upcoming meeting to discuss any questions or concerns brought up tonight.

Kekaha 2 & 3 bedroom clotheslines not big enough. Can it be extended?

• There's not enough space in between units to accommodate this request.

Money collection – who counts it and where does it go?

- Management staff collects and counts money and sends it to HPHA.
 Money is used to pay for utilities and maintain machines.
- 3) Kawailehua Federal When will the federal side get a laundry facility or share with the state? (Why can't they share)?
 - HPHA/management staff will be working with Sandra Kouchi (East Manager) to possibly open the laundry facility for both federal and state residents.
- 4) Are residents responsible to pay for damages made to the unit?
 - Residents are not charged for normal wear and tear. Anything else
 other then normal wear and tear will be charged to resident. HPHA
 will be updating the charge list. Also HPHA will itemize
 maintenance charges on the rent bill.
- 5) Infestation Who is responsible? Inside and out?
 - Both resident and management who have to work together to get this
 resolved. If it gets to a point where you need assistance, call
 management staff to generate a work order and our maintenance staff
 will assist you.
- 6) Waimea housing leaking roof Bldg B1, B2, B3, E2, E3. Also Sidewalks separating from building (E).
- 7) Kekaha #13B wall can be pulled away from building.
 - HPHA will put out a list of all the repair jobs what will be done in the next 2 years.
- 8) Can residents in Kekaha replace their own screen door without requesting a work order?
 - Yes, but get approval from Management's first.
- 9) Can Kekaha Ha'aheo have front doors with jalousies?

• Management will have to get states approval to make this modification to the units. Management will look more into this request.

10) It was pointed out that the minutes from the last meeting weren't documented correctly and asked why?

• A volunteer recorded the minutes from the last meeting and only the important things were documented.

Everyone at meeting agreed and thanked the new management for all their hard work getting the projects to be safe and positive environment for their residents.

Without any further questions and/or concerns, Chad concluded meeting at 7:35 p.m.